



It is the **QUALITY POLICY** of Spearman Corporation to maintain a position of excellence throughout all our activities and operations. We are committed to have on-going improvement in the quality and delivery of all our activities and operations in effort to create a successful partnership with our Customers.

Our **OBJECTIVES** on how we intend to achieve this level of excellence:

- Directing all the activities of Spearman Corporation to ensure that our finished product meets or exceeds the Customer quality requirements as specified
- Investing and training in our employees to increase the knowledge and experience in effort to create a diverse, cross functional team
- To increase the quality process within our Company to enable us to achieve new levels of safety, productivity and quality that are above industry standards
- The commitment to continual improvement by our people will lead us to improved productivity with increased Customer satisfaction
- **Sustain an external Quality Rating of > 99%**
- **On-time delivery > 98%**

We strive for Quality in every facet of our business, the product and services we deliver to our Customer's reflect this.